

Revision 4		06.02.2024
WD-PLC-01	QUALITY POLICY	Page: 1 of 1



Approved by
General Director
West Dala LLP "
K.S. Salakhadenov
14 February 2024.

West Dala LLP, being a service company in the field of integrated waste management, declares that, in its activities, it attaches paramount importance to ensuring quality and satisfaction of its customers.

In order to ensure and improve the quality of services provided, West Dala LLP and all employees, from workers to managers, assume the following obligations:

- To carry out its activities in accordance with current legislation and other accepted obligations in the field of quality assurance.
- Strive to ensure the impeccable quality of services provided, consider emerging difficulties and challenges as an opportunity for further improvement and professional growth of the company.
- Provide a working environment that protects people, assets, reputation and information from internal and external security threats.
- Apply a risk-based approach at all stages of decision-making, where the key principle is "Customer Orientation";
- Organize continuous training of the Company's employees, improve their competence, create conditions for taking initiative in improving the integrated management system and involve employees in improving the company's management system, promote understanding by each employee of their importance, position and role in the Company;
- Maintain the integrity of the integrated management system when planning and implementing changes to the management system.

The basis for the implementation of this policy is the effective functioning and continuous improvement of the Company's integrated management system in accordance with the requirements of international standards ISO 9001, ISO 14001 and ISO 45001.

The Top Management of West Dala LLP assumes responsibility for the implementation of quality goals and objectives, while demonstrating their unconditional personal commitment to this Policy.

To check and periodically analyze the results of the implementation of the above principles in order to continuously improve them.

This Policy is brought to the attention of all employees of the Company and is accessible to all interested parties by posting on the official website of the Company, and also serves as a basis for setting quality goals.