



**THE REPORT  
OF CORPORATE SOCIAL  
RESPONSIBILITY  
OF THE WEST DALA LLP**

**2022**



**Atyrau city**

## ABOUT THE REPORT

This is the first report of corporate social responsibility of the West Dala LLP. The document includes information on implemented charitable, ecological projects, as well as projects on interaction with governmental authorities and local community in 2022.



## ABOUT THE COMPANY

West Dala LLP is the first service company in Kazakhstan, that has implemented an integrated management system for industrial and consumer waste. The company was established in 2005.

Integrated and separate waste management services are provided to oil and gas companies, commercial and service companies, medical establishments and various enterprises. Company offers to its customers not only the standard approaches to waste management, but also the development of solutions based on the specific circumstances and wishes of the customer in full compliance with the requirements of the legislation in the field of quality, environment, occupational health and safety.

For achievements in the waste management, the company awarded with national certificates and medals “Leader of Industry” in 2013, 2015, 2017, and in 2019 received the award “Star of Quality”.

In **2014**, the Company joined the Kazakhstan Waste Management Association “KazWaste”.

In **2018**, the Company received a certificate of compliance with the qualification requirements for specialized enterprises for production and consumption waste management.

In **2020**, the Company entered the Association of Oil Service Companies of Kazakhstan “KazService”.

In **2022**, the Company received an independent public award “Leader in Production Waste Management”. West Dala LLP is ready for a dialogue with all stakeholders on the matters of waste management in accordance with best





## MISSION AND STRATEGY

We strive to remain leaders in our market segment by comprehensive implementation of international and national best practices in the waste management.  
We are reliable partners of our customers, ready

to contribute to the preservation and improvement of the ecology by implementing the most environmentally sound technologies in close cooperation with business partners, governmental authorities and society.



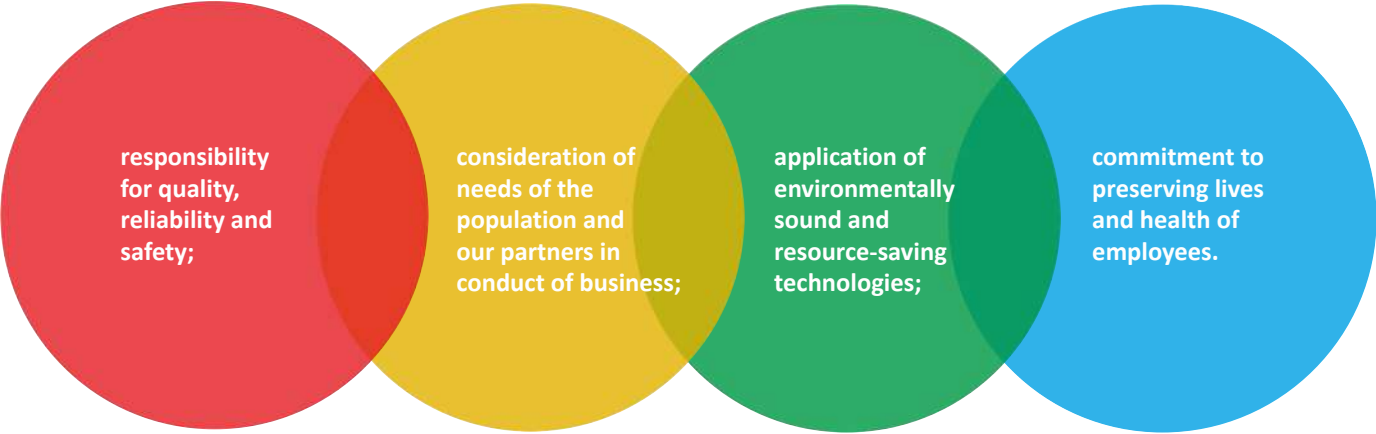
## CORPORATE SOCIAL RESPONSIBILITY

West Dala LLP carries out its activities in accordance with generally accepted principles of sustainable development, which implies satisfying the requirements of all stakeholders in the integrated economic, social and environmental development of the company.

The priority area of corporate social responsibility is to support orphaned children and children with disabilities in the regions of presence.  
When implementing projects, the company gives preference to targeted aid to specific individuals.

The company also pays great attention to projects aimed at protecting the environment. In the course of its activities, the company actively interacts with governmental authorities and local community as its main stakeholders.

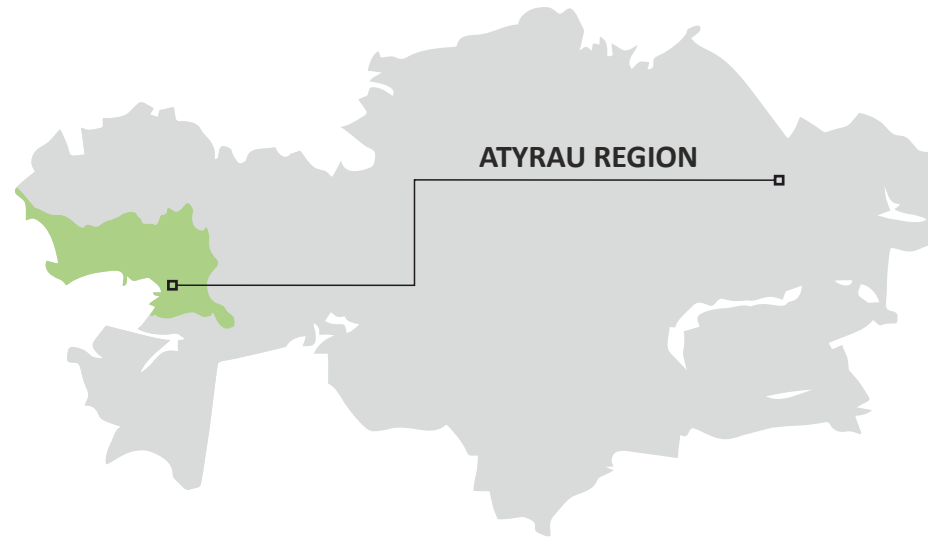
The company adheres to the following principles in the sustainable development:







## CHARITABLE AND SOCIAL PROJECTS



In 2022, West Dala LLP implemented over 20 charitable projects in order to support orphaned children and children with disabilities in Atyrau city, Atyrau and Mangistau regions, in cooperation with charitable foundations and local authorities. In the reporting year, West Dala LLP spent more than 17 million tenge on such projects.

**To:** a resident of Atyrau city, Sarlybaikyzy Gulnaz,  
through the Foundation to Support of Disabled Children  
**Aid:** wheelchair  
**Locality:** Atyrau city  
**Period:** February 2022

Due to a severe diagnosis of ICP (infantile cerebral palsy) (spastic diplegia), 12-year-old Gulnaz cannot stand and walk independently. West Dala Company acceded to the request and bought a child wheelchair for Gulnaz, owing to which she will be able to be outdoors more often.



**To:** 12 disabled children  
**Aid:** monetary certificates  
**Locality:** Almaly Rural Area of Makhambet District  
**Period:** June 2022

In honour of International Children's Day, West Dala Company presented monetary certificates to 12 disabled children from Almaly rural area of Makhambet district of Atyrau region. The gifts that children will exchange for these certificates will bring a lot of joy and smiles.



**To:** 31 children from 10 families  
**Aid:** monetary funds in the amount of 16 129 tenge per person  
**Locality:** Almaly rural area of Makhambet district  
**Period:** September 2022

Traditionally, West Dala Company provided material aid to orphaned children and schoolchildren from multi-child and low-income families. Based on a letter from the Akim's Office of Almaly rural area of Atyrau city, monetary funds in the amount of 16 129 tenge were received by 31 children from 10 families to buy school supplies.





**To:** 30 schoolchildren with disabilities  
**Aid:** certificates from “Detsky Mir” store and school backpacks with stationery  
**Locality:** Atyrau city  
**Period:** September 2022

As part of the Republican charitable action “Road to School”, West Dala Company helped schoolchildren with disabilities by presenting them certificates from “Detsky Mir” store and school backpacks with stationery.



**To:** 160 disabled children in Atyrau city at the charity New Year Party of entrepreneur and volunteer, Svetlana Lee  
**Aid:** New Year’s gifts  
**Locality:** Atyrau city  
**Period:** December 2022

West Dala Company purchased 160 gifts for disabled children in Atyrau city. Company representatives, Musepova Lyazzat and Elubayev Zhanbolat, presented sweet gifts at the charity New Year Party, organized by the entrepreneur and volunteer Svetlana Lee. This is the fifth time she has held a New Year event on her own initiative, in order to bring joy and congratulate the special children. West Dala Company supports the holiday for the second year in a row.



**To:** The Foundation to Support of Disabled Children  
**Aid:** financial aid to purchase a walking simulator  
**Locality:** Atyrau city  
**Period:** April 2022

**To:** “Atameken Eco” Non-governmental Foundation

**Aid:** sponsorship for flag production

**Locality:** Atyrau city

**Period:** April 2022

**To:** “Atyrau” Public Foundation

**Aid:** charitable aid to purchase food baskets for veterans on May 9

**Locality:** Atyrau

**Period:** April 2022

**To:** according to a letter from the Akim's Office of Saraishyk rural district

**Aid:** newspaper subscription for low-income families and veterans

**Locality:** Atyrau city

**Period:** April 2022

**To:** according to a letter from the Deputy Akim of Makat district

**Aid:** purchase of construction materials for a multi-storey house in Makat district, S.Aliyev Str. 80/3 and 80/4.

**Locality:** Makat district

**Period:** May 2022

**To:** the Foundation to Support of Disabled Children

**Aid:** to purchase a verticalizer stand for Muhammad with a moderate ICP diagnosis, spastic diplegia

**Locality:** Atyrau city

**Period:** June 2022

**To:** older people, according to a letter from the Akim's Office of Almaly rural area of Atyrau city

**Aid:** to hold an event in Almaly rural area on October 1, the International Day of Older People

**Locality:** Almaly rural area of Atyrau city

**Period:** September 2022

**To:** according to a letter from the Akim's Office of Beibarys rural area of Makhambet district

**Aid:** to hold an event in Beibarys rural area on October 1, the International Day of Older People

**Locality:** Almaly rural area of Atyrau city

**Period:** September 2022

**To:** according to a letter from the Deputy Akim of Makat district

**Aid:** to purchase football uniforms, travel expenses, and other football accessories for the football team of Makat district, to take part in Major League of Football in Atyrau region

**Locality:** Makat district

**Period:** September 2022

**To:** according to a letter from the Day-Care Center for Children No. 8 “Akбота” of Education Department of Atyrau city  
**Aid:** 150 New Year's gifts to children from low-income families and children with tuberculosis  
**Locality:** Atyrau city  
**Period:** December 2022

**To:** Council of Veterans of Makat district  
**Aid:** to veterans, those in need, and older people of Makat district  
**Locality:** Makat district  
**Period:** December 2022

During the year, financial aid was provided to children and low-income families through “Bereke” Charitable Foundation, “Edil” Charitable Foundation, and Public Council of Baiterek district of West Kazakhstan region in the holy months of Ramadan, Maulit, on Kurban Ait holiday.

**To:** 80 disabled children of Makhambet district  
**Aid:** New Year’s gifts  
**Locality:** Makhambet district  
**Period:** December 2022

The representatives of West Dala Company, Daniyalova Aigul and Elubayev Zhanbolat, presented branded sweet gifts to 80 disabled children. At the children's matinee, Akim of Makhambet district, Nurlybayev Kairat, and Chairman of the Disabled People Society of Makhambet district, Zholai Tugelbayev, spoke with their New-Year greetings, and thanked West Dala Company and personally Salakhadenov Kairat for their support and attention.



MANGISTAU REGION

**To:** Children of kindergarten with hearing impairment, mental retardation, and severe speech disturbance through “Ai-Shuak” Foundation  
**Aid:** children's play furniture sets  
**Locality:** Aktau city  
**Period:** February 2022

In response to a request of “Ai-Shuak” Non-governmental Charitable Foundation, West Dala Company purchased several sets of children's play furniture.





**To:** two high school graduates  
**Aid:** notebooks  
**Locality:** Bautino village of Tupkaragan district  
**Period:** June 2022

For excellent academic achievements, Kudybay Gulnaz and Rakhim Assemay – pupils of M. Gorky lyceum school in Bautino village of Tupkaragan district, received “Altyn Belgi” signs. During the graduation ball, acting West Dala project manager, Aisultanov Taras, and site supervisor, Shyngys Raiymbek, presented each excellent pupil a notebook from West Dala Company. We are sure that such support will help them during their further studies and will open many opportunities in the future.



**To:** a boxer, Nurbek Orysbay  
**Aid:** participation in the evening of professional boxing  
**Locality:** Aktau city  
**Period:** August 2022

West Dala Company sponsored a young and promising boxer, Nurbek Orysbay, at a professional boxing evening organized by the promotion company “ADAL Promotion” in Aktau city. A light welterweight bout between Nurbek Orysbay (1-0, 1 KO) and Aidos Tastayev (2-4, 1 KO) was scheduled for four rounds. By unanimous decision of the judges, the fight ended with the unconditional victory of Orysbay. Thus, Nurbek Orysbay won the second victory in his professional career!



**To:** ten children from low-income families, according to the list of “Ai-Shuak” non-governmental Charitable Foundation  
**Aid:** school backpacks with necessary school supplies  
**Locality:** Aktau city  
**Period:** September 2022

On the eve of Knowledge Day, West Dala Company assisted ten children from low-income families. Each child received a backpack with necessary school supplies. Such support on the eve of 1st of September becomes a heart-warming tradition for West Dala Company.



**To:** 40 disabled children and children left without parental care  
**Aid:** New Year’s gifts  
**Locality:** Bautino village of Tupkaragan district  
**Period:** December 2022

Forty branded sweet boxes were given to disabled children and children left without parental care from Bautino village of Tupkaragan district of Mangistau region. Akim of Bautino village, Zhetkizgenov Erkebulan, and our colleague/project manager, Aisultanov Taras, personally presented the gifts to children who came to the Akimat. Other children received gifts from West Dala Company addressed to them, with the wishes of New Year's mood.





**To:** 80 orphaned children with disabilities, according to the list of “Ai-Shuak” Non-governmental Charitable Foundation

**Aid:** New Year’s gifts

**Locality:** Aktau city

**Period:** December 2022

“Ai-Shuak” Non-governmental Charitable Foundation organized the children's New Year party for orphaned children with disabilities in Mangistau region. West Dala Company supported the holiday by presenting 80 New Year's bags with sweets. At the celebration, Deputy Akim of Mangistau region, Orynbasarov Bekbol, presented West Dala Company with a letter of gratitude for its contribution to the social development of Mangistau region.



## ENVIRONMENTAL PROJECTS

Compliance with environmental regulations and environmental protection is not only a part of our work, but in general, our attitude to life. In 2022, West Dala employees actively supported environmental campaigns and voluntary Saturday works within its footprint.

Owing to worldwide campaign “World Cleanup Day 2022” in September, our planet became clearer. West Dala's contribution to the campaign turned out to be large-scale by the geographical coverage and the number of employees: in total, more than a hundred people came out to clean up in the Atyrau region, Tengiz, Prorva, Almaty and Aktau.



In June, West Dala employees, along with TCO's business partners and TCO's employees, voluntarily participated in cleaning along the Sarykamys Highway and on the territory of the former northern guard post (COVID-19). After a short safety briefing, volunteers began to collect wind-blown debris. 400 people who took part in the voluntary Saturday work, in 2 hours were able to clear the territory of almost 80 hectares, while collecting more than 3 tons of debris! In return for the work done, the participants received small memorable gifts from TCO. The results of this event showed that TCO and business partners preserve nature, having a clear understanding of the importance of environment preservation. All people have a general obligation – proper waste disposal, improvement of the environment and ecology in the territory of Tengiz field.







## WORK WITH GOVERNMENTAL AUTHORITIES AND LOCAL COMMUNITY

Governmental authorities, representatives of non-governmental organizations and local communities are the main stakeholders of West Dala Company. In 2022, public hearings and three site visits to the company's facilities were held for them.

In September, the Director of the Department of State Policy in Waste Management of the Ministry of Ecology, Geology, and Natural Resources of the Republic of Kazakhstan, Mansur Oshurbayev, visited the Waste Management Complex (WMC). During his working visit, he was accompanied by the General Director, Salakhadenov Kairat, as well as employees of the Production Unit and Company's ecologists. Following the complex inspection, the meeting was open to active discussion of pressing issues of concern to all market participants in waste management: changes in the Ecological Code, regulatory legal enactments, work with ozone-depleting, construction waste and batteries.

On October 23, Akim of Mangistau region, Nurlan Nogayev, visited the Tupkaragan district, where he became familiarized with the activities of the Bautino Offshore Support Base of the "North Caspian Operating Company N.V.". Within the framework of the working visit, the Akim of the region visited "Koshanay" WMF of West Dala Company. During the visit, they told Mr. Nogaev was told about the processes, which accompany the reception, sorting, treatment, disposal, neutralization of different types of industrial and consumer waste of Bautino base. During the visit, a business conversation about the further work of the "Koshanay" WMF took place.



In November, in Makat village - the administrative center of Makat district of Atyrau region, public hearings were held on the project documentation of the facility "Integrated Landfill for Treatment and Disposal of Waste" of West Dala LLP, located at the 38th km of Atyrau-Dossor Highway.

The public hearings were held under the chairmanship of Deputy Akim of Makat district, Zhaykin B., according to the Ecological Code requirements and Rules for conducting public hearings, with the aim of informing the public and all stakeholders about the production activities of the landfill and the environmental and public health impacts. The hearings were attended by representatives of the Makat District Akimat, non-governmental organizations, local residents, including online participants from public organizations.

West Dala LLP's ecologists delivered a presentation on the draft standards of pollutant emissions into the atmosphere from sources located on the territory of the landfill; on waste management; on the environmental monitoring and control Program, as well as on the environmental protection measures Plan.

In November, community activists among residents of the Makat district, and representatives of state structures, visited the Integrated Landfill for Treatment and Disposal of Waste". The agreement on the visit was reached at public hearings in November 2022. The representatives of West Dala provided detailed information about the activities of Integrated Landfill, the technologies and methods of wastewater sludge and oil-contaminated waste treatment, as well as about the environmental monitoring for atmosphere air and soil.







## EMPLOYEES' ACHIEVEMENTS

Employees are a fixed capital (assets) of West Dala Company. In 2022, professionalism, business proficiency, and community service recognized with national awards. Sports activists, who distinguished themselves during 2022, are special pride of the company.



Within the framework of “Green Energy & Waste Recycling Forum – 2022”, a solemn awarding ceremony was held for the best industry professionals. Our colleague, Khabiyev Dias, a Corporate Development Director, was awarded with the badge “Экология саласының үздігі”. For ten years of work in West Dala Company, he has been carrying out major projects management in the environmental protection, interacting with representatives of international companies of oil and gas industry, and developing cooperation with large industrial facilities on the matter of integrated waste management. Under the direction of Khabiyev Dias, West Dala Company formed the proposals to be made to the Environmental Code of Kazakhstan, as the environmental component in projects is always a priority in the company's activities.



On the eve of the World Environment Day, the awarding ceremony of the best ecologists of the country was held at the forum in Aktau city. Chief Ecologist of West Dala Company, Naurzbayeva Ainagul, was awarded with the badge “Экология саласының үздігі”. Her candidacy was nominated by the Department of Ecology of the Atyrau region for her active and fruitful work in the environmental protection, high professional qualities and personal contribution to the preservation of the natural resources of the Republic of Kazakhstan.



The following employees of West Dala Company were awarded with high state medals “Veteran of Labour”: the Head of Waste Management Facility, Kumisbekov Buranbay, the Leading specialist of External Approvals, Yelubayev Kuangali, and the Chief Accountant, Khasanova Gulnar. Veterans of Labour stood at the origins of West Dala Company establishment. Each of them devoted more than 15 years of their employment history to the production and development of advanced waste management industry in Kazakhstan. At the award ceremony, held by the Deputy Head of Natural Resources and Environmental Governance Department of Atyrau region, Kaliyeva Nurgul, it was noted that those people awarded with the “Veteran of Labour” medal, are reputable people which exemplify the importance and value of the “Man of Labour”. The awarding was dedicated to the Day of the Republic of Kazakhstan.







The Chief Technologist of West Dala LLP, Sergeyeva Tatyana, is included in the Annual List of TOP-30 Kazakhstan Waste Management Industry Professionals. For the entirety of the cooperation period with the Kazakhstan Waste Management Association “KazWaste”, Tatyana Anatolyevna shares her extensive knowledge and experience that helps in complex problem solving of the waste management industry. She participated as an expert in making proposals to the Environmental Code of the Republic of Kazakhstan, and currently she is a member of the Technical Working Group of the Non-profit Joint-Stock Company “International Green Technologies and Investment Projects Center”, on the development of Best Available Technologies Reference Books of the Republic of Kazakhstan.

In the outgoing year, Beketayeva Gaukhar, under West Dala LLP's flag, performed at sports events in Atyrau, Aktau and Astana. At a traditional race organized by ISKER Consortium LLP, in May, Gaukhar became the best in the category “Women under 35 years old”, who ran a distance of 5 km in 25 minutes. In the summer, she became a participant in the BI Group Ironman 70.3 Astana race as part of the relay team, completing the 21.1 km running program in 2 hours and 6 minutes. At the end of August in Atyrau, Gaukhar won the third place in the 10-kilometer running marathon, and in September, she participated in the relay team at the final Kazakhstan Amateur Cup Stage on Triathlon in Aktau city. Gaukhar's personal result at a distance of 21.1 km was 2 hours 2 minutes.



Basketball is one of the favourite sports in our company. The West Dala team, which is already more than 6 years old, always stands out on the basketball court owing to sportsmanship and excitement. As part of the TCO's 30th anniversary celebration, our colleagues have shown the high play level at the tournament. On 10-20 November in Atyrau, the competition was held among employees, business partners of TCO and employees of recruitment agencies. Kysykov Viktor, Balgimbayev Zhangir, Kapashev Ramil, and Chingiz Khabbasov upheld the honor of West Dala team. According to the tournament results, West Dala team won the second place.



At the traditional race organized by ISKER Consortium LLP among employees of ISKER Group companies, Artemy Dotsenko finished first in the category “Men under 35 years old”.



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