

corporate edition of West Dala LLP

# WEST DALA NEWS

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## CONGRATULATIONS ON THE UPCOMING NEW YEAR 2024!

*Dear Colleagues and Partners,*

*Throughout 2023, we worked clearly and harmoniously, consistently fulfilling our obligations to Customers. We are proud that our work makes a significant contribution to the sustainable work of the waste management sector. We express our appreciation and gratitude to our Customers for maintaining and developing partnerships that allow us to grow and improve processes.*

*We are entering the New Year, 2024, with big plans and confidence that all tasks will be successfully solved thanks to the high professionalism and hard work of our team.*

*We wish you all good health, well-being and happiness!*



## RESULTS

### PROFESSIONALISM IS THE BASIS OF SUCCESS

**The outgoing year 2023 was dynamic and was accompanied by various reforms in politics and the economy in the country. Against their background, important events took place that influenced the work of the company. We accepted all challenges with dignity and faced difficulties.**

The foundation of our success is the professional reputation of West Dala in the market, which was created due to the contribution of each employee. This year, West Dala celebrated its 18th

birthday. It is important to note that almost 10% of all employees are team members who have worked for more than 10 and 15 years. Undoubtedly, this indicates the stability of the Company and the loyal attitude of the employees. In the new year, taking into account the ESG transformation, the policy of maintaining loyalty to the company will remain. Programs and projects are planned to develop mentoring and professional growth skills. The Company will also continue to cooperate with

customers, adhering to the principles of safe work and environment.



## CALENDAR

# 12 MONTHS OF USEFUL ACTIONS

The West Dala Corporate Calendar for 2024 is dedicated to the UN Sustainable Development Goals (SDGs).

To draw attention to this topic, we have adapted some of the goals, considering them as a personal contribution of any of us to support SDGs. These useful actions are simple and useful for everyone: to monitor their own health, protect water, form eco-friendly habits and much more.

**We thank all the employees who took part in the creation of the calendar for their concern and activity!**

**2023 жылдан бастап, West Dala БҰҰ-ның Тұрақты даму жөніндегі Жетінші шартын қатысушысы болып және ESG корпоративтік трансформациясын кезін-кезінен жүзеге асыруда, БҰҰ Тұрақты даму мақсаттарын (ТДМ) қолдану компания үшін де, барлық қызметкерлер үшін де маңызды. Сондықтан біз 2024 жылға арналған күнтізбемізді, әрбір адамның жеке үлесі тұрғысынан, ТДМ тақырыбына арнадық. Біз өзімізді дамытамыз, яғни ортақ іске үлес қосымыз. Бізге қосылыңыздар!**

**С 2023 года компания West Dala является участником Глобального договора ООН в области устойчивого развития и внедряет позитивную корпоративную ESG-трансформацию. Применяйте Цели устойчивого развития (ЦУР) ООН важно как для компании, так и для всех сотрудников. Именно поэтому календарь на 2024 год мы посвятили теме ЦУР с точки зрения личного вклада каждого человека. Будем развиваться сами, значит, будем вносить вклад в общее дело. Присоединяйтесь!**

**Since 2023, West Dala has been a participant in the UN Global Compact for Sustainable Development and is implementing a phased corporate ESG transformation. Applying the UN Sustainable Development Goals (SDGs) is important for both the company and all employees. That is why we dedicated the calendar for 2024 to the topic of SDGs from the point of view of the personal contribution of each person. We will develop ourselves, which means we will contribute to the common cause. Join us!**

**2024** ЯНВАРЬ JANUARY **ҚАҢТАП** WEST DALA

Дс	Пн	Вт	Ср	Чт	Пт	Сб	Жк	Сн
	1	2	3	4	5	6	7	
8	9	10	11	12	13	14		
15	16	17	18	19	20	21		
22	23	24	25	26	27	28		
29	30	31						

**Өз денсаулығыңды бақыла! Следи за собственным здоровьем! Take care of your own health!**



## UNITS

# PREPARATION OF NEW EQUIPMENT

## INTEGRATED LANDFILL FOR WASTE TREATMENT AND DISPOSAL

During the commissioning of new wastewater and liquid waste treatment equipment at Integrated landfill for waste treatment and disposal, the range of reagents has been significantly increased, due to which we can accept a wide range of wastewater and liquid waste for cleaning. At the moment, equipment performance is being optimized, and the smooth flow of wastewater is being debugged. The first positive results were obtained on the design parameters of treated wastewater. The installation is scheduled to be put into operation around the clock in the first quarter of 2024.



## TENGIZ

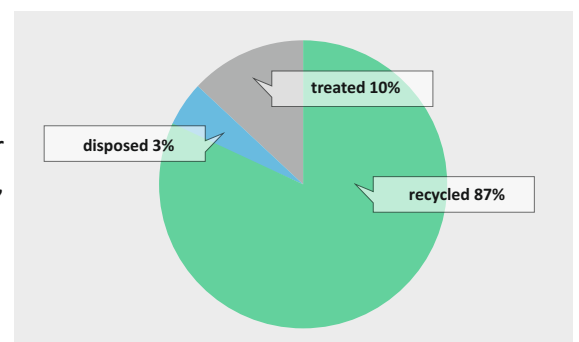
Commissioning of new IN-50.5 incinerator at the Tengiz Wastewater Treatment Plant is continuing. Specialists of the highest category debug and perfect gas purification systems, supply of solid and liquid waste, synchronous automatic control of all equipment. With the commissioning of the new incinerator, the Company will minimize the transportation of hazardous waste over long distances, as well as significantly cover the needs of our customers in environmentally safe thermal waste treatment.

## OPERATION

# DATA FOR 9 MONTHS OF 2023

West Dala accepts all types of waste, including hazardous and non-hazardous. According to Environment Department, in the first 9 months of 2023, the Company accepted 166,473.7 tons of waste, and 142,041.3 tons of them were hazardous waste. The Company itself generated 1079.6 tons of waste per year. During the same period,

the Company's Services treated 128,137.6 tons (87%), and disposed 4,376.7 tons (3%). At the same time, 1,4478.2 tons (10%) were transferred for further recycling. When disposing waste, all the conditions of the current legislation were observed.





## REPORT

### BASED ON THE BEST PRACTICES

This year West Dala has prepared a 2022 Sustainability Report, which contains non-financial reporting based on international standards.

"Since its foundation, West Dala LLP has been a socially oriented Company that makes a significant contribution to the environmental sustainability of the regions of operation. Not only commercial success and financial performance are strategically important

to us, but also the creation of long-term value for customers, employees, local communities and other stakeholders," said Kairat Salakhadenov, General Director of the company, in the welcoming part in the Report. The document describes the system of sustainable development and interaction with stakeholders, as well as full information on the topics "Responsible Business ", "Teams" and

"Environment and Climate" is disclosed in the Report.



## TRAINING

### EMISSION ASSESSMENT

As part of the preparation of the document "West Dala's Greenhouse Gas Inventory Report for 2022", a training course was conducted for employees. During the seminar, the Company's specialists got acquainted with the methods of estimating greenhouse gas emissions (Scop 1, Scop2, Scop 3) in accordance with the international GHG Protocol. "Assessment, as well as the subsequent reduction of greenhouse gas emissions, are important in modern conditions,

since we are constantly faced with changes in weather conditions that directly and indirectly affect production activities," says Svetlana Satanova, West Dala Environmental Manager. She noted that the "environment", society, corporate governance is a business strategy that implies respect for nature, the Company's employees and society. In Kazakhstan, the sustainability of companies has been assessed through the quality of growth and the ability to create long-term value for stakeholders,

including the environment, and not only through profit and other financial indicators. An increasing number of investors, when making decisions about investing in a particular company, take into account its impact on the environment and society. It is important that not only Environmental Specialists, but a wide range of Company's Specialists were trained in methods of estimating greenhouse gas emissions at the seminar.

## TRAININGS

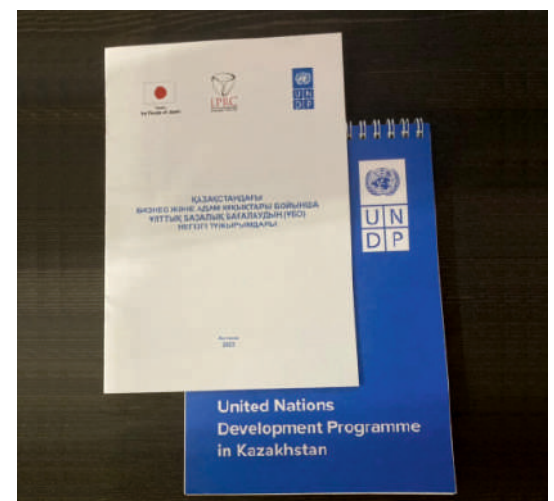
### HUMAN RIGHTS IN THE BUSINESS ENVIRONMENT

A representative of West Dala participated in the training "Business and Human Rights" conducted by the United Nations Development Program (UNDP) in Almaty. One of the important messages of the training is "A bona fide business is not one that does not have human rights risks, but one that knows how to detect and minimize them.»

In order to remain competitive and minimize financial, legal, operational and reputational risks, an increasing number of enterprises are adopting human rights policies and engaging in human rights due diligence. The UN Guidelines consist of three main

elements: government responsibility to protect human rights, corporate responsibility to respect human rights, and recommendations for both sides to ensure access to effective remedies for victims of human rights violations. Relevant for companies in this area are Right to life; Right to freedom from forced labour; the Right to equality before the law, equal protection, non-discrimination; Right to effective remedies; Right to privacy. It is important to note that West Daly adopted a "Policy on Human Rights, Diversity and Equal Opportunities" in 2023, as well as the topic of human rights protection is reflected in other

internal regulatory documents of the Company.



## MENTORING

### STUDENTS' PRACTICE



In November of this year, the implementation of the Agreement between West Dala and Safi Utebayeva Atyrau University of Oil and Gas on cooperation on a dual training system at West Dala production facilities began.

Currently, our colleagues have students studying transport technologies, industrial ecology, energy, chemical technologies, logistics, safety and environment, IT and oil and gas business management. Mentoring helps employees unlock their professional and creative potential. It is also important for West Dala that not only knowledge, skills and abilities are transferred through training, but also general corporate values and, in general, an understanding of how the waste management market in Kazakhstan works.

## EDUCATION

### WE PROMOTE LEARNING

In December of this year, a Memorandum of cooperation between West Dala and Kh. Dosmukhamedov Atyrau University was signed. Within the framework of cooperation between the Company and the

educational institution, it is planned to create an educational program "Integrated Waste Management" in order to train graduates in the field of "Environment". The planned launch of the program will take place no later than

2025. The Company's employees will act as experts to determine the competencies of future students of the program.

## ROTATION

### IMPROVING CONDITIONS FOR ROTATION EMPLOYEES

The life of our Rotation Employees in Tengiz is not limited only to work, living conditions and leisure activities are also important. This fall, employees of West Dala in Tengiz were given the opportunity to move into a new building with improved living conditions. It also houses a gym where our employees keep fit.





# WHAT WILL 2023 BE REMEMBERED FOR?

At the end of the year, it is customary to summarize the results, and we want to note both the bright events of 2023 and which importance was not so noticeable in the daily routine, but had a great impact on the entire activity of West Dala.

\* \* \*

West Dala continues to maintain its leadership in the regions of operation. Also in the past year, there has been a trend towards receiving orders in the waste management from other regions of Kazakhstan.

\* \* \*

1C:ERP solution, which has been implemented since 2018, has gained even more users within the Company this year and has become an integral tool for building integrated information systems for managing the Company's activities. 1C:ERP has been successfully helping to automate the business processes of the enterprise for the fifth year.

\* \* \*

In 2023, West Dala embarked on an ESG transformation, thereby strengthening its position in the field of compliance with environmental standards, corporate governance and social responsibility. The result was the preparation of a Sustainability Report of the Company, as well as a major revision of internal regulatory documents.

\* \* \*

Our industrial facilities are annually upgraded in order to improve performance, durability, work safety, and expand the range of services through the commissioning of new equipment that meets the expectations and requirements of the Company's Customers.

West Dala employees are the most important asset of the Company. Last year, Kuandyk Nesipkaliyev, an employee, became the winner in the nomination "Best Young Operation Worker" of Atyrau region, and our sports team of 13 marathoners performed well at Atyrau Marathon VI. At the same time, each of the thousands of employees made a contribution to the overall development of the Company at their workplace.

